**Carson Ruebel** Cebu Philippines • (425) 285-8385 • +63969-434-9165

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**AI-focused product creator & startup founder | PMP-certified project manager with hands-on full-stack development**

***Top Skills***

* **Project Management** - 9+ years of experience across various roles. PMP-certified since 2018. Strong in scoping, scheduling, risk management, stakeholder management, and communication.
* **AI Integration & Applied AI** – Hands-on experience implementing AI via APIs, including OpenAI (ChatGPT, DALL-E), StabilityAI, Claude, and AWS Polly. Developed custom GPT system prompts and AI-driven workflows.
* **Full-Stack Development & Engineering** – Built and deployed web applications with Python (Flask), AWS (Lambda, DynamoDB, S3), and MediaWiki. Experience with Flutter for front-end development.
* **Data Analysis & BI** - Gravitates toward data analysis opportunities, leading efforts in SQL, Kusto (Azure Data Explorer), and Power BI across 10+ years. Experienced in data pipeline development, ETL processes, and reporting automation.
* **Cloud & DevOps** - Comfortable with AWS, Microsoft Azure, and cloud-based logging, automation, and cost management.
* **Additional Tools & Technologies** – Experience with MS Excel, ADO, SCRUM, Jira, Git, WordPress, MS Project, Workfront, SharePoint Administration.

***Work Experience***

**Wikifiction.AI LLC, Cebu Philippines**

***Technical Founder*** 12/2023-01/2025

* Pioneered the development of Wikifiction.ai, an AI-driven storytelling platform that enables users to generate and share fictional content in a wiki format
* Designed and now maintain backend and frontend systems for Wikifiction.ai, shaping the platform from initial concept to implementation with Python, Flask, MediaWiki, and AWS services (Lambda, DynamoDB, S3)
* Implemented multi-modal AI capabilities, integrating tools like ChatGPT, DALL-E, Stable Diffusion, and AWS Polly to support diverse creative outputs like stories, children’s books, and videos
* Enhanced operational processes by creating logging systems to track API and cloud resource usage, improving cost transparency and management

**Meta Vendor (TEKsystems), Bellevue WA**

***Technical Project Manager*** 04/2022-04/2023

* Drove weekly syncs for multiple engineering teams to capture current state, identify blockers, and ensure project execution is on track
* Owned weekly communications to leadership
* Developed a project tracker to serve as a single source of truth to bring clarity to programs with multiple silo’d project trackers, including custom views based on roles
* Organized and led efforts to address quality issues (bugs) to ensure shipped features were of high quality
* Developed and maintained strong relationships with cross-functional teams, including quality assurance, product managers, privacy PMs, data scientists, data engineers, product designers, and software engineers
* Identified collaborative needs between teams and brought necessary stakeholders together to remove blockers

**Microsoft Vendor (Aptly Inc.), Redmond WA**

***Technical Project Manager*** 08/2020-12/2021

* Worked with sales teams, account managers, cloud architects, email orchestration teams, and external customers to retire a deprecated set of APIs
* Developed comprehensive Power BI report suite tracking burndown of 500 customers' usage of deprecating APIs
* Led effort to build data model, Kusto/SQL queries, and pipeline to push telemetry from team's Kusto cluster to department-wide data lake via Cosmos and Azure Data Factory
* Optimized work processes by templatizing standard communications, standardizing data pulls using KQL functions, and identifying and documenting institutional knowledge
* Increased clarity to dependencies and due dates for deployments by consolidating multiple information streams to a single source of truth

**Metacentrix LLC, Seattle WA**

***IT Consultant*** 11/2019-03/2020

* Configured NAS backups, deployed website changes, testing via containers, diagnosed network and software issues

**Microsoft Vendor (Mindtree Ltd.), Redmond WA**

***Project Manager*** 12/2018-11/2019

**Marketing Operations**

* Organized training and transition of Office Commercial marketing operations
* Led team in building A/B experimental and evergreen campaigns using both email and in-product messaging

**Azure Global Security**

* Ensured over 150,000 accesses to privileged resources were reviewed and revoked as necessary on a quarterly basis (UAR) to adhere to audit regulations
* Cross-collaborated with partner teams to reduce duplicative efforts, address data quality, and determine scope of services
* Built and owned PowerBI reports based on both SQL and Kusto queries
* Led efforts to create process documentation for undocumented institutional knowledge after significant turnover in both PM and software engineer roles

**Various, Metro Manila Philippines**

***Entrepreneur*** 06/2015-02/2018

Choxxo was a sole proprietorship endeavor to introduce American-style chocolate fudge to the Philippines between 01/2017-02/2018. The Scribe Collective was a collaborative project to scale an existing sole proprietorship to a small business between 06/2015-12/2016.

**Stefanini, Metro Manila Philippines**

***Senior Team Lead*** 06/2014-06/2015

* Managed project work and knowledge through coordinating program onboarding trainings between stakeholders and process owners, ensuring programs had backup owners, and driving detailed process documentation
* Interviewed, hired, trained, and led a team of eight analysts in auditing merchant analytics data using in-house analytic tools, SQL queries, and commercial research sites
* Developed key metrics for evaluating team member performances
* Maintained weekly engagement with key stakeholders

**Microsoft, Redmond WA**

***IT Operations Program Manager*** 10/2008-10/2013

* Responsible for managing customer relationships with three customers for desktop management services running System Center products, totaling over 15,000 devices and $200k/month in revenue
* Drove Configuration Manager dogfood, pilots and large-scale deployment initiatives
* Orchestrated monthly and ad hoc security patch rhythm for ~300,000 desktops and servers
* Provided Business Intelligence services to teams needing data solutions by gathering requirements, building detailed spec documents on immediate needs, planning long-term solutions, following set procedures for tracking work items, providing weekly status updates, ensuring completion by customer perspective, and maintaining reports
* Determined specific attributes required to be included in ETLs for the data warehouse
* Provided simple reports as needed using Power BI and SSRS Report Builder
* Responsible for developing a content management system leveraging MOSS 2010
* Built the organization’s external SharePoint site, which serves as a marketing site for building partnerships and customer relationships

***Education***

B.S. Informatics, University of Washington, Seattle WA